HERITAGE ON THE MARINA

RRESIDENTS’ COUNCIL MEETING

MINUTES OF THE MEETING, MAY 28, 2001

Zoom Meeting

Present: Bernie Burke, Gary Skootsky Fred Wentker

Staff: Mary Linde, Janet Howell, Oleg Korsunsky,

Board: Tony Hanley, Scott Hines, Margaret Jacobs, Trish Otstott

Bernie Burke, Chair of the Residents’ Council, opened the meeting.

Reports:

Treasurer’s Report: In the absence of Treasurer, Martha Torres, Bernie Burke reviewed the April 31, 2001 Treasurer’s Report. We have a checking account balance of $5,847 with $3,681 in funds committed to specific categories, including the Garden Committee, Activities, and the Stucky Library. We have a balance of $2,166 in the General Fund (not committed).

CEO’s Report: Mary Linde reminded the members that these meetings are required under our Continuing Care Statutes and she is looking forward to the time when we can again meet in person. This meeting marks Mary’s tenth week at the Heritage.

After some minor repairs and our second water quality inspection, our water and plumbing systems have been given the “all clear”.

Mary wishes to keep lines of communication open and maintains an “open door” policy.

We are working on an Aging in Place model to provide on-going care and services in residents’ Independent and Assisted Living apartments. We are working to amend our Residential Care Facility for the Elderly (RCFE) license. We wish to expand our non-ambulatory capacity and obtain a full hospice waiver. We are currently only allowed hospice by exception, with permission required for each individual case. We also wish to have one or two of our senior nurses certified in RCFE – 80 hours of training plus an exam.

We have signed an agreement with Rockwood Pacific, a project management firm, to look at master planning/capital needs for our common areas, fitness room, beauty shop, etc. and how any upgrades would fit into our marketing and long-term strategic plan.

Beginning June 1, we will be celebrating Pride Month. We will have activities honoring LGBTQ diversity, inclusion and visibility. We will be recognizing our staff and residents while emphasizing enhanced outreach to the community.

NHA/Operations Report: In the absence of Hanh Ta, Oleg Korsunsky presented the report. He welcomed our new Registered Dietitian Sophia Lopez. Oleg announced that our Health Center and RCFE survey inspection was pending as is our life safety code survey. On behalf of Hahn, Oleg thanked the residents for their ongoing compliance with the Public Health guidelines and restrictions. We will continue to provide Covid information and updates via written memos, Touch Town announcements and the Heritage website. Three updates regarding masking, visitation and activities are pending from the Department of Public Health.

Marketing and Admissions: Janet Howell reported that we have two potential new residents moving into a deluxe studio and a one-bedroom apartment. We currently have an additional eight units available. Three Assisted Living units are available to any current resident who may need to transition. Our marketing efforts are on-going with tours, e-mail blasts, mailers, Facebook and other digital ads. Ads in local church bulletins and the Ballet are pending as are neighborhood pole banners.

The tree that was removed from the Rose Fox Noll Garden will be replaced during the first week of June.

Maintenance: Oleg Korsunsky reported that tree trimming is in process and will be followed by window washing in mid-June. We are progressing with a capital project to correct issues with the heating system in the Perry Building. Repairs/replacements will take place during the warmer summer months. We are also awaiting a permit from the City to replace the Francisco Street boiler.

The WorxHub ticketing e-mail system is available to report maintenance issues. Let us know if you need assistance accessing the site.

Questions and Answers:

There were several questions regarding Covid policies, including visitation restrictions and inconsistences in visitor policy implementation. Allowing vaccinated children, ages twelve and over, to visit needs to be considered. When can we return to flexible dining hours and accept guests in the Dining Room? Given the current interaction between Assisted Living and Independent Living residents, why can we not hold in-person meetings? When can the van again be scheduled for non-medical related trips? Why do we not offer movies at night?

Janet reported that the Heritage was in regular contact with the Department of Public Health and that the staff had received additional training on implementing visitor policy.

Mary stated that she and the staff would seek answers to each concern.

The annual residents’ survey will be distributed in July.

Council Secretary